

# CISCO'S FULL STACK OBSERVABILITY BY SOFTSERVE



*Improve your applications operational efficiency and future-proof your business with SoftServe's Full Stack Observability solutions on Cisco*

## SEAMLESS INTEGRATION AND OPTIMIZATION

SoftServe's experience with Observability solution enables us to meticulously optimize and integrate Cisco products, for both on-premises and cloud systems. Our expertise in Observability, services, infrastructure and security ensures that Cisco's systems remain agile, scalable, secure and aligned with your evolving business goals.

Cisco's industry leading Observability solutions such as AppD, Splunk (Observability and Platform) and Thousand Eyes provide powerful features and integrations. These allow full coverage of all aspects of your digital assets.

They provide Full Stack view with business context, security and root cause analysis for all areas of digital operations: network, infrastructure, cloud, user experience monitoring, internet insights, and proactive Synthetic monitoring.

## ENHANCE EFFICIENCY AND PERFORMANCE

Our team designs and implements cloud and on-prem observability solutions that integrate critical services with custom, open source and other commercial solutions to meet your expectations and goals, enhance your operational efficiency and system performance:



**Orchestrated Application and Telemetry Instrumentation:** Enable near-instant issues detection and remediation, ensuring your applications run smoothly and efficiently.



**Unified Observations:** Enforce service-level objectives (SLOs) and service-level agreements (SLAs), providing business personas and engineering a unified view of your system's health and performance.



**Simulated User Interactions (Synthetics):** Check functionality and responsiveness through simulated user interactions, proactively ensuring your applications deliver optimal user experiences.



**Real User Digital Experience (RUM/BRUM):** Proactive real users experience monitoring providing customers' experience insights for optimal user experience via capturing real user interactions and telemetry.



**Unified Security and Custom Apps:** Power your infrastructure with unified security, full-stack observability, and custom applications tailored to your specific needs.



**Long-Term Storage and Local Observability:** Integration of SaaS tool suits, cloud resources and on-prem tools like Thanos, Mimir, and Grafana for required data retention, local observability, alerts, resilience, and cost efficiency.

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## OPTIMIZED FOR AGILITY AND SCALABILITY

SoftServe leverages extensive experience in Cisco Full-Stack Observability implementations and integrations with other hosted and on-prem solutions to enhance your observability and get meaningful insights to improve systems performance and scalability. Our approach ensures your observability and production infrastructure is prepared for future growth and technological advancements, reducing downtime and improving overall efficiency in a secure and effective way.

## SUPERIOR CUSTOMER EXPERIENCES

Achieve streamlined data flow and real-time insights with SoftServe and Cisco Full-Stack Observability solutions, enabling quick decision-making and reliable service delivery. This enhances customer satisfaction and loyalty to ensure consistent and efficient user experiences.

## COST-EFFECTIVE AND INNOVATIVE

SoftServe ensures observability solutions are innovative and cost-effective. By implementing Cisco's Full-Stack Observability and optimizing existing observability stack, applications and infrastructure, we help achieve significant cost savings, minimizing the need for extensive new investments and reducing operational expenses.

## FUTUREPROOF APPLICATIONS

In a rapidly evolving technological landscape, futureproofing your applications is essential. SoftServe ensures your systems are resilient and up to date, with the latest technologies and best practices, securing long-term success and stability.

# KEY BENEFITS



**Seamless Integration:** Effortlessly bridge on-premises and cloud environments.



**Agility and Scalability:** Optimize applications for maximum performance and future growth.



**Enhanced Customer Experience:** Streamlined data flow for real-time insights and efficient service delivery.



**Cost Efficiency:** Innovative solutions that provide significant cost savings.



**Futureproofing:** Ensure applications are ready for technological advancements.



**Secure environment:** Ensure access to sensitive observability data is secured and access is fine-tuned using role-based access.

# WHY CHOOSE SOFTSERVE?

SoftServe is a leader in digital transformation, with a proven track record of helping businesses modernize their legacy systems. Our deep partnership with Cisco enables us to deliver top-tier Full Stack Observability solutions tailored to your specific needs. Trust SoftServe to guide your journey towards a more agile, scalable, and future-ready infrastructure.

For more information, visit [SoftServe](https://softserve.com) or contact us at [contact@softserveinc.com](mailto:contact@softserveinc.com).